

Kapitalmarknadsdag

March 15th 2012

CEO Klaus Høeg-Hagensen



Founded in 1959

■<u>Sto</u>re <u>f</u>ællesantenne<u>a</u>nlæg

- Second largest cable TV operator in Denmark
- Strong position within broadband, Voice IP and digital TV
- Distribution through own fiber optic backbone and strategic alliances with more than 300 antenna associations





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A short overview of the Danish market - TV distribution



Stofa:

A short overview of the Danish market - Fixed Broadband



The Stofa business model







B-T-B





The Stofa offering – to antenna associations



- Flexible model adjusted to Danish "democratic" antenna associations
- State of the art maintenance and surveillance of network and installations
- End user service calls 365 days a year
- Administration and +700.000 incoming customer calls per year



The Stofa offering - to end customers



27% of turnover 50% of contribution



- The first Coax based internet solution in Denmark in 1996
- Strong technology with high capacity and highly competitive prices
- State of the art service



The Stofa offering - to end customers





When are the consumers ready for new technology?



"If I had asked my customers what they would like, they would have answered – a faster horse"

Henry Ford



Anything – Anytime – Anywhere

- A new world for the consumers



Stofa:

Strategy Roadmap 2014



Strenghten end-user relationship



<u>Means:</u>

- Standard offering
- Product simplification

<u>Goals:</u>

- Increase margins
- Increase buying power
- Strong communication platform
- Triple play communication
- Sales and marketing approach
- Bundling/Triple play

New competences

New R&D process

New structures and tools

Financial transparency

- Increase broadband penetration and digital TV customer base
- Increase stickiness and margins
- Prepare for changing consumer behaviour

Lower costs

- Clear responsibility
- Short time to market
- Strong communication
- Lean and agile



Current strategic actions



Simplify core business

- Standard channel package rolled out
- New purchasing strategy

Strenghten end-user relationship



- Investments in building digital-TV and broadband customer bases
- Acquisition of part of Canal Digital
- New marketing strategy
- Closure of customer centers
- Staff reduced from 446 408
- New management team



2011

- ✓ Innovative services launched
- ✓ Acquisition of Canal Digital
- ✓ Reversed trend in broadband customer base
- ✓ VoIP growth
- ✓ Increased content margin
- ✓ Staff reduction
- ✓ New management team
- ✓ Result improvement
- ✓ One-offs
- ✓ Refinancing of 425 mio. DKK

MIO DKK	Y 2009	Y 2010	Y 2011
Turnover	1.024	1.101	1.146
EBITDA	166 *one-offs 0	185 *one-offs 19	230 *one-offs 27



Actions for 2012-2014

- New sales and marketing approach
- Investments in digital TV and broadband customer bases
- More value added services to antenna associations
- Margin improvements from standardization and purchasing conditions
- Further profitability improvements
- Capital efficiency

Sales and

marketing focus

Efficiency



Thank you for listening



RET25

Stofa

Per Frankling

15 March 2012

Ratos's investment in Stofa

- Acquisition from TeliaSonera in June 2010
 - EV: DKK 1,090m
 - Ratos's investment DKK 527m
 - Holding 99%
- Book value 31/12/2011: SEK 703m
- Refinancing carried out in Q1 2012:
 - DKK 425m distributed
- Acquisition from Canal Digital without capital from Ratos
- Ratos's company team:
 - Per Frankling (responsible for the holding)
 - Johan Rydmark

Stofa 2007-2011 (DKKm)



Basis for investment

Demand for broadband constantly accelerating

- Cable strong access technology
 - Capacity/cost/investment profile vs. ADSL and fibre
 - Waste to use radio spectrum for fixed connections
 - Converges with fibre network over time
- Stofa unique commercial/strategic case
 - Well-invested, strong production, innovation leader
 - Profitability not optimised during Telia's ownership
- Very stable cash flows

Investment case

- Cost optimisation
- Improved margins through standardisation/stronger negotiating position
- Increased broadband penetration
- Securing a platform in future TV world
- Cash flow focus