

## 

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Source: Google Trends





## Our expertise: TURNING DATA INTO DECISION SUPPORT



## THE LINK BETWEEN QUESTIONS AND ANSWERS



Small businesses like Titania to FOCUS ON THEIR EXPERTISE AND MAKE FAST AND ACCURATE DECISIONS

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Large corporations like E.ON TO DEVELOP AND FIND NEW PROFITABLE CUSTOMERS

Organisations like SJÖFARTSVERKET TO SAVE LIFES BY VERIFYING PERSONAL IDENTITIES AND COORDINATES



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**BISNODE HELPS...** 



## **STARTING POINT 2012**

- >70 Companies
- 🞽 270 Brands
- Small, often competing companies, silo-based structure
- Duplicate business support functions
- 25+ offices in Sweden alone
- Group of companies consisting of numerous non-core holdings
- Swedish SPAR Contract to be phased out
- Risk of losing D&B contract
- IT systems fragmented, too low security, no scale



## EXTERNAL & INTERNAL ANALYSIS 2012 LED TO...

#### Market fundamentals

- Growth in data volumes, sources, analytics
- Increased data privacy regulation
- Online/social media redrawing map

#### Customer expectations

- Real-time decisions, any device
- Capturing and monetizing transactional data

#### Competition

- Non traditional and low-cost competitors stepping into the market
- Increased innovation speed from start-ups

Note: External market trend sources Gartner, Outsell.

#### **BISNODE REVENUE DEVELOPMENT**



## ... THE NEW STRATEGY "ENABLES SMART DECISIONS"

- Make use of scale-effects through growth on strong brand and fixed cost-base (One Bisnode)
- Leverage strong local data and commercial presence
- Enhance analytics and business insights
- Enhance product sophistication
  - Customization
  - Integration
  - Innovation
  - Pricing Models
- Secure access to proprietary and privileged domestic and international data



## **OUR STRATEGIC PATH OF TRANSFORMATION**



## STARTING POINT 2012 TODAY

- >70 Companies
- 🞽 270 Brands
- Small, often competing companies
- Duplicate business support functions
- 25+ offices in Sweden alone
- Numerous non-core holdings
- SPAR Contract to be phased out
- D&B agreement to be renewed or lost
- IT systems fragmented, too low security, no scale

- 17 Countries
- I Brand
- 📔 1 Go-to-market model
- 1 Business support model
- 1 Office in each major city
- 15 non-core holdings divested
- SPAR Contract phased out
- New 10 year agreement with D&B
- Professional central IT department, monitoring 24/7

## **ORGANIC REVENUE DEVELOPMENT 2012-2014**



Bisnode

\* Re-stated 2013 Total Reported Revenue to account for discontinuation of French operations in 2014

\*\* Adjusted for acquisitions/divestments and currency effects

## **BISNODE – KEY FACTS 2014**

- 17 countries
- 2 500 employees
- 150 000 customers
- Revenue SEK 3 500 million
  - D&B products 950m (27%)
  - Subscriptions ~30%
  - CAPEX SEK 160m (115m in 2011)
- EBITA 8%



Bisnode

## **REVENUE & EBITA**

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## SWEDEN

## **KEY FACTS 2014**

- 🛛 Revenue: 👘 SEK 1 255m
- EBITA: SEK 98m
- **EBITA** %: 8%
- 🛛 Employees: 650
- Organic growth: -4%



#### Comments on 2014

- Growth drivers:
  - Global enterprise customers (D&B)
  - New Marketing Solutions
  - Credit analytics & decision support solutions



- Per Adolfsson
- Increased need for data quality management

#### Negative effects:

- Traditional marketing services (continued)
- Increase in non traditional and low-cost competitors
- Discontinued low-profit products
- Regulatory effects
- New Go-to-market strategy sales vs product channel focus
- M&A&D: divested remaining non-core assets and complemented with small product bolt-on



## NORWAY

## **KEY FACTS 2014**

- 🞽 Revenue: 🛛 SEK 442m
- EBITA: SEK 101m
- EBITA %: 23%
- Employees: 220
- Organic growth: 3%



#### Comments on 2014

- Growth drivers:
  - Credit analytics and decision support solutions
  - Greater scale benefits



- Jon Slorer
- Lower input costs due to regulatory changes
- Negative effects:
  - Regulatory changes also led to slightly reduced revenue
  - Increased investments in more sophisticated solutions
  - Discontinued low-profit products
- M&A&D: divested remaining non-core assets



## DACH

## **KEY FACTS 2014**

- 🞽 Revenue: 🛛 SEK 914m
- 🖬 EBITA: SEK 36m
- 🞽 EBITA %: 4%
- Employees: 580
- Organic growth: -2%



#### Comments on 2014

- Growth drivers:
  - Global enterprise customers (D&B)
  - Renewed growth in marketing solutions (Q4)



Eckhard Geulen

- Negative effects:
  - Change in customer data usage increased direct data costs
  - Increased investments to professionalize operations
  - Difficulty finding and recruiting relevant competencies to fuel growth
- Notable mention: Q2 drop due to focus on multi-year contracts changed to growth in Q4



## **CENTRAL EUROPE**

## **KEY FACTS 2014**

- 🞽 Revenue: 🛛 SEK 315m
- 🖬 EBITA: SEK 44m
- **EBITA %:** 14%
- Employees: 560
- Organic growth: 7%



#### Comments on 2014

- Growth drivers:
  - Macro growth coupled with improved upselling/cross-selling of standard solutions
  - Strong market position enables high barriers to entry



Martin Coufal

- High innovation: Early launch of analytics and consultative selling
- Negative effects:
  - Increased marketing and IT costs focused on driving growth and enabling more sophisticated solutions

## **OUR STRATEGIC PATH OF TRANSFORMATION**



## **BISNODE STRATEGY HOUSE**

Strategic framework 2015-2017

#### WE ENABLE SMART DECISIONS



## **BISNODE STRATEGY HOUSE**

Strategic framework 2015-2017



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# CEO SURVEY CONFIRMS THAT OUR STRATEGY IS RIGHT

"Data analytics, meanwhile, has transformed the ability of companies to access, analyse and circulate information about their customers, and use that information to create the type of relationships that their customers want. Indeed, there's evidence that companies that can most effectively use analytics to inform demandside decisions about business processes outperform those that can't.

Small wonder, then, that 80% of CEOs cite data mining and analysis as strategically important"





# **Bisnode**